

Where in the MAXcore portal can I find the 10 digit phone numbers for our company?

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Question

Where in the MAXcore portal can I find the phone numbers for our company?

Answer

The Phone Number page displays all of the 10-digit phone numbers assigned to the group. The page displays the *phone number*, the *type* of number, *extension* (if assigned), *name* (if applicable), and *actions* (and). Clicking on the *phone* number will take you to the Phone Number Information page. Clicking on the extension will take you the the information page for the extension, auto-attendant, hunt group, or queue (based on the type.) Clicking on the name takes you to an update page for the information that was mentioned previously. The icon will take you to the Phone Number Call Log. This displays calls received or made from that phone number, and can be provided based on the date range entered. Clicking the button also takes you to the Update Phone Number page. Seen below are examples of numbers in the MAXcore 2.0 platform:

Phone Number Displays the full 10-digit phone number (including +1 at the beginning of it.)

Туре	Displays the function assigned to the number. This will commonly be an <i>extension, hunt group, or auto-attendant</i> . Other options include <i>conference portal, queue, reserved, or unassigned</i> .
Extension	Displays the extension that has been assigned to the number (if applicable).
Name	This will display the name of the extension that has been assigned. Because it pulls from auto-attendants and hunt groups as well, names will not always be first and last names.

Action Two options are available. The _____ and ___ option. Clicking on one of the phone numbers takes you to the Phone Number Details page. The *Phone Number Information* section contains more detailed information about the phone number that has been selected. You are also

able to click the ______ button to make changes. The *Blacklist* section allows a user to add phone numbers to the blacklist, blocking calls from the input numbers allows.

Phone Number	Displays the full 10-digit number phone number (including $+1$ at the beginning of it.)
Provider Type	2 options; <i>Two_Way</i> which allows both inbound and <i>outbound</i> calls and <i>inbound</i> only.
Failover Number	A failover number is set as the automatic destination for inbound calls in the event the phone loses connection with the MAXcore platform.
SMS Provider	Displays the providing carrier for SMS enabled phone numbers.
Group	Displays the group to which the extension belongs.
Provider	The carrier from whom the phone number is provided.
SMS Enabled	Informs whether SMS messaging has been enabled on the phone number.
Phone Number Type	Displays the type of number that has been configured. This will commonly be an <i>extension, hunt group, or auto-attendant</i> . Other options include <i>conference portal, queue, reserved, or unassigned</i> .
Extension	Displays the extension that has been assigned to the number.
ISO	Country in which the phone number resides.

Below is the Phone Number Information, available by selecting *Edit Phone Number*. You must click to save any changes made to the phone number.



NumberDisplays the full 10-digit phone number (including +1 at the beginning.)GroupDisplays the group to which the extension belongs.Phone NumberDropdown that contains multiple options for the phone number type. Each option presentsTypedifferent parameters which need to be configured.Provider TypeEither *Two_Way* or Inbound.ProviderThe carrier partner that has provided the phone number.

Below is the information for a phone number's blacklist, which is accessed on the Phone Number Information page. Phone numbers added to the blacklist will be blocked from completing a call to the number. This can be found at the bottom of the page:

Number	The 10-digit number that is being blocked.
Action	Two buttons allow the number to be edited or removed.
Clicking on the blacklist.	brings you to the Create Phone Number Blacklist page, which allows you to add a phone number to
Number	The 10-digit number that you will going to be blocking

Press _____ to add the number to be blocked and be taken back to the Phone Number Details page.

Online URL: https://help.maxcore.io/article-78.html