

## Where can I add or remove monitored lines and speed dials on my extension n the MAXcore portal?

**1 a** 76 **b** Mon, Feb 5, 2024 **b** Device Settings

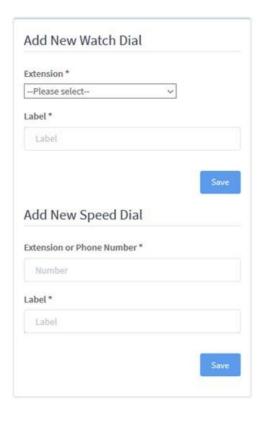
## Question

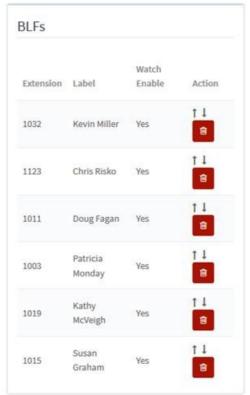
Where can I add or remove monitored lines and speed dials on my extension n the MAXcore portal?

## Answer

You can add or remove monitored lines and speed dials under the BLF tab in the Device Details page. Busy lamp field (BLF) is a presence indicator that allows a user to see who in the company is available (or not) for a phone call at any given time. Watch Dials (monitored lines) can be added to the user device and you would be able to see if the other lines you have on the device are on a call or not.

This tab allows the addition and removal of the additional lines that will appear on the device's line keys. The device must be rebooted for the changes to appear on the phone.







Add New Watch Dial The dropdown menu includes a list of all available extensions within the group. Once selected the label line will populate automatically. Watch dials will appear on your phone and will light up when the user is on a call. Saving this will place the extension to the **BLFs** section to the

right.

Add New Speed Dial Here you can add a full 10-digit number or 4-digit extension for 1-touch dialing. You are required to create a label for each speed dial. If that extension is on a call and added as a speed dial you will not have a light on the phone indicating call status. When pressed, the

programmed number will be dialed by the system.

BLFs All watch and speed dials will be added in the order in which they were created. Using the

buttons will adjust the position of the extension up or down. Using the  $\ \ \ \$ 

the selected number from the BLF.

Online URL: https://help.maxcore.io/article-76.html