

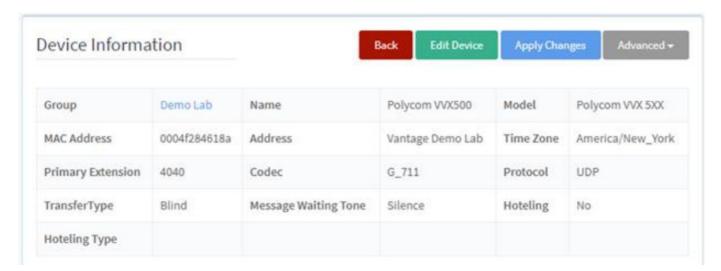
What type of device information can I find on the Device Management page in the MAXcore portal?

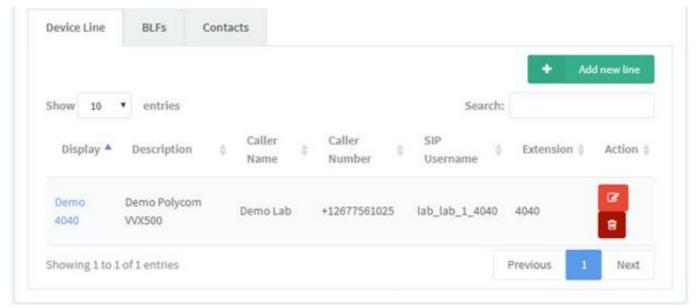
Question

What type of device information can I find on the Device Management page in the MAXcore portal?

Answer

Upon clicking an extension on the **Device Management** page you will go to the **Device Details** page. This page displays **Device Information**. Device information is shown in the top half. The bottom half of the page contains information for the *Device Line, BLFs (busy lamp field,) and Contacts* for that device. For any changes to be applied, the ______ button must be pressed and the phone rebooted. If the phone is active, clicking ______ will reboot the phone.







Edit Device Pressing brings the user to the **Update Device-Device Information** page. You can

change the device's Name, Model, MAC Address, Group, Address, Time Zone, Codec,

Protocol, Transfer Type, and Message Waiting Tone.

Group Displays the group to which the extension belongs.

MAC Address The 16-digit string of characters that is normally found on the back of the phone. This

identifies the unique device.

Primary The 4-digit extension that has been associated to the device.

Extension

Transfer Type Two transfer options are available; Blind or Consultative. Blind transfer allows the device to

transfer to another extension without first contacting the dialed party. Consultative transfer

requires the dialed extension to answer before the transfer can be completed.

Hotelling 2 options are available; a hoteling phone is available for use/temporary assignment by other

Type users. Virtual hoteling type allows a user to sign into a virtual device that does not have a

physical phone.

Name Displays the name of the device that was assigned to the device. **Address** Displays the address name of the phone's designated location.

Codec Assigned codec in use. Contact Vantage Communications Concierge Team member with

questions.

Message Can be set to Silence or Chord

Waiting Tone

Model This displays the model of the phone that is assigned to the device.

Time Zone Resident time zone of the phone.

Protocol UDP, TCP, TLS. Consult your Π resource or Communications Concierge Team.

Hotelling – Set to Yes/No and designates use with hoteling functionality.

Focusing on the bottom half of the page, you will see three tabs labeled Device Line, BLFs, and Contacts.

