

# What type of device information can I find on the Device Management page in the MAXcore portal?

75 Thu, Jan 28, 2021 Device Settings

## Question

What type of device information can I find on the Device Management page in the MAXcore portal?

## Answer

Upon clicking an extension on the **Device Management** page you will go to the **Device Details** page. This page displays **Device Information**. Device information is shown in the top half. The bottom half of the page contains information for the *Device Line*, *BLFs (busy lamp field,)* and *Contacts* for that device. For any changes to be applied, the  button must be pressed and the phone rebooted. If the phone is active, clicking  will reboot the phone.

### Device Information

Back
Edit Device
Apply Changes
Advanced ▾

Group	Demo Lab	Name	Polycom VVX500	Model	Polycom VVX 5XX
MAC Address	0004f284618a	Address	Vantage Demo Lab	Time Zone	America/New_York
Primary Extension	4040	Codec	G_711	Protocol	UDP
TransferType	Blind	Message Waiting Tone	Silence	Hoteling	No
Hoteling Type					

Device Line
BLFs
Contacts

+ Add new line

Show  entries
Search:

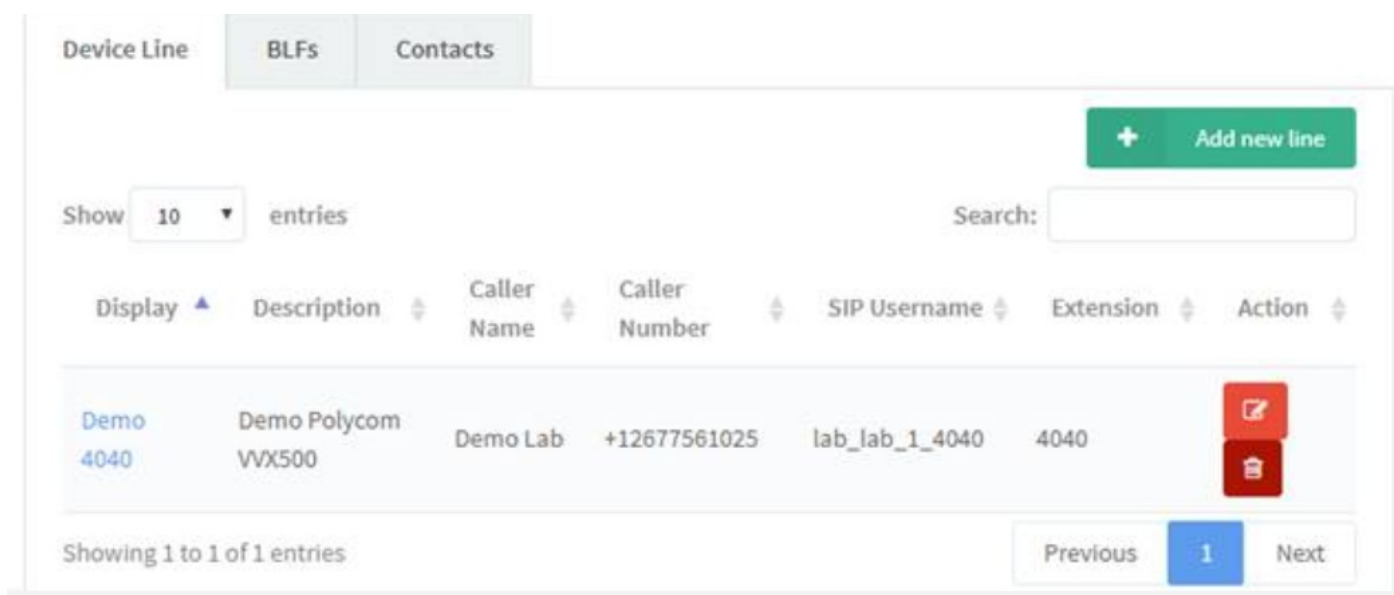
Display ▲	Description	Caller Name	Caller Number	SIP Username	Extension	Action
Demo 4040	Demo Polycom VVX500	Demo Lab	+12677561025	lab_lab_1_4040	4040	<span style="background-color: #e74c3c; color: white; padding: 2px 5px; border-radius: 3px;">✎</span> <span style="background-color: #c0392b; color: white; padding: 2px 5px; border-radius: 3px;">🗑</span>

Showing 1 to 1 of 1 entries

Previous
1
Next

- Edit Device** Pressing  brings the user to the **Update Device-Device Information** page. You can change the device's Name, Model, MAC Address, Group, Address, Time Zone, Codec, Protocol, Transfer Type, and Message Waiting Tone.
- Group** Displays the group to which the extension belongs.
- MAC Address** The 16-digit string of characters that is normally found on the back of the phone. This identifies the unique device.
- Primary Extension** The 4-digit extension that has been associated to the device.
- Transfer Type** Two transfer options are available; Blind or *Consultative*. Blind transfer allows the device to transfer to another extension without first contacting the dialed party. Consultative transfer requires the dialed extension to answer before the transfer can be completed.
- Hotelling Type** 2 options are available; a hoteling phone is available for use/temporary assignment by other users. Virtual hoteling type allows a user to sign into a virtual device that does not have a physical phone.
- Name** Displays the name of the device that was assigned to the device.
- Address** Displays the address name of the phone's designated location.
- Codec** Assigned codec in use. Contact Vantage Communications Concierge Team member with questions.
- Message Waiting Tone** Can be set to Silence or Chord
- Model** This displays the model of the phone that is assigned to the device.
- Time Zone** Resident time zone of the phone.
- Protocol** UDP, TCP, TLS. Consult your IT resource or Communications Concierge Team.
- Hotelling** *Hoteling* - Set to Yes/No and designates use with hoteling functionality.

Focusing on the bottom half of the page, you will see three tabs labeled *Device Line*, *BLFs*, and *Contacts*.



The screenshot shows a web interface for managing device lines. At the top, there are three tabs: "Device Line" (selected), "BLFs", and "Contacts". Below the tabs is a green "Add new line" button. A "Show 10 entries" dropdown and a "Search:" input field are also present. The main content is a table with the following columns: "Display", "Description", "Caller Name", "Caller Number", "SIP Username", "Extension", and "Action". A single row is displayed with the following data: "Demo 4040", "Demo Polycom WX500", "Demo Lab", "+12677561025", "lab\_lab\_1\_4040", "4040", and two red action icons (edit and delete). At the bottom, it says "Showing 1 to 1 of 1 entries" and has "Previous", "1", and "Next" navigation buttons.

Display	Description	Caller Name	Caller Number	SIP Username	Extension	Action
Demo 4040	Demo Polycom WX500	Demo Lab	+12677561025	lab_lab_1_4040	4040	[Edit] [Delete]