

What type of device information can I find on the Device Management page in the MAXcore portal?

75 Thu, Jan 28, 2021 Device Settings

Question

What type of device information can I find on the Device Management page in the MAXcore portal?

Answer

Upon clicking an extension on the **Device Management** page you will go to the **Device Details** page. This page displays **Device Information**. Device information is shown in the top half. The bottom half of the page contains information for the *Device Line*, *BLFs* (*busy lamp field*), and *Contacts* for that device. For any changes to be applied, the button must be pressed and the phone rebooted. If the phone is active, clicking will reboot the phone.

Device Information

| | | | | | |
|-------------------|--------------|----------------------|------------------|-----------|------------------|
| Group | Demo Lab | Name | Polycom VVX500 | Model | Polycom VVX 5XX |
| MAC Address | 0004f284618a | Address | Vantage Demo Lab | Time Zone | America/New_York |
| Primary Extension | 4040 | Codec | G_711 | Protocol | UDP |
| TransferType | Blind | Message Waiting Tone | Silence | Hoteling | No |
| Hoteling Type | | | | | |

Device Line

BLFs

Contacts

Show entries
Search:

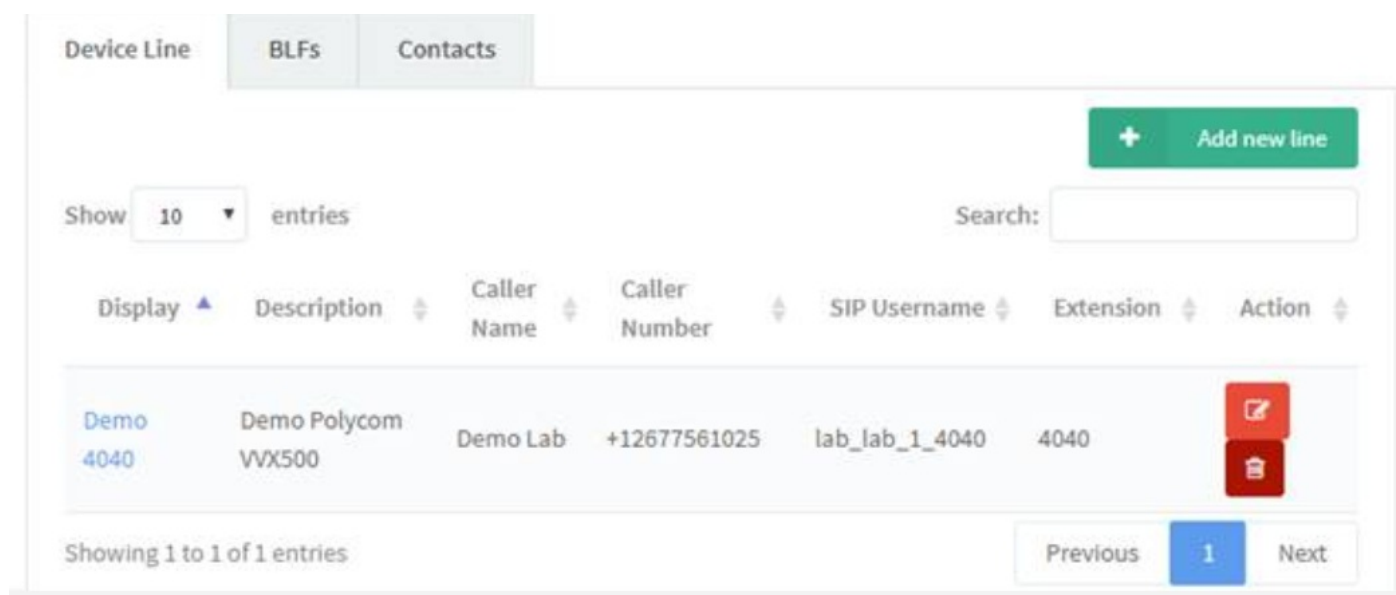
| Display | Description | Caller Name | Caller Number | SIP Username | Extension | Action |
|--------------|------------------------|-------------|---------------|----------------|-----------|---|
| Demo 4040 | Demo Polycom VVX500 | Demo Lab | +12677561025 | lab_lab_1_4040 | 4040 | <input type="button" value="Edit"/> <input type="button" value="Delete"/> |

Showing 1 to 1 of 1 entries

Previous
1
Next

- Edit Device** Pressing brings the user to the **Update Device-Device Information** page. You can change the device's Name, Model, MAC Address, Group, Address, Time Zone, Codec, Protocol, Transfer Type, and Message Waiting Tone.
- Group** Displays the group to which the extension belongs.
- MAC Address** The 16-digit string of characters that is normally found on the back of the phone. This identifies the unique device.
- Primary Extension** The 4-digit extension that has been associated to the device.
- Transfer Type** Two transfer options are available; Blind or *Consultative*. Blind transfer allows the device to transfer to another extension without first contacting the dialed party. Consultative transfer requires the dialed extension to answer before the transfer can be completed.
- Hotelling Type** 2 options are available; a hoteling phone is available for use/temporary assignment by other users. Virtual hoteling type allows a user to sign into a virtual device that does not have a physical phone.
- Name** Displays the name of the device that was assigned to the device.
- Address** Displays the address name of the phone's designated location.
- Codec** Assigned codec in use. Contact Vantage Communications Concierge Team member with questions.
- Message Waiting Tone** Can be set to Silence or Chord
- Model** This displays the model of the phone that is assigned to the device.
- Time Zone** Resident time zone of the phone.
- Protocol** UDP, TCP, TLS. Consult your IT resource or Communications Concierge Team.
- Hotelling** Hoteling - Set to Yes/No and designates use with hoteling functionality.

Focusing on the bottom half of the page, you will see three tabs labeled *Device Line*, *BLFs*, and *Contacts*.



The screenshot displays the 'Device Line' tab in the Vantage Unified Communications interface. At the top, there are three tabs: 'Device Line', 'BLFs', and 'Contacts'. Below the tabs, there is a green button labeled '+ Add new line'. A search bar is located on the right side. On the left, there is a dropdown menu showing 'Show 10 entries'. The main area contains a table with the following columns: 'Display', 'Description', 'Caller Name', 'Caller Number', 'SIP Username', 'Extension', and 'Action'. A single entry is listed: 'Demo 4040', 'Demo Polycom VVX500', 'Demo Lab', '+12677561025', 'lab_lab_1_4040', '4040'. The 'Action' column for this entry has two red buttons: one with a pencil icon (edit) and one with a trash can icon (delete). At the bottom left, it says 'Showing 1 to 1 of 1 entries'. At the bottom right, there are navigation buttons: 'Previous', '1' (selected), and 'Next'.