

What type of device information can I find on the Device Management page in the MAXcore portal?

75 Thu, Jan 28, 2021 Device Settings

Question

What type of device information can I find on the Device Management page in the MAXcore portal?

Answer

Upon clicking an extension on the **Device Management** page you will go to the **Device Details** page. This page displays **Device Information**. Device information is shown in the top half. The bottom half of the page contains information for the *Device Line*, *BLFs (busy lamp field,)* and *Contacts* for that device. For any changes to be applied, the button must be pressed and the phone rebooted. If the phone is active, clicking will reboot the phone.

Device Information

Back
Edit Device
Apply Changes
Advanced ▾

Group	Demo Lab	Name	Polycom VVX500	Model	Polycom VVX 5XX
MAC Address	0004f284618a	Address	Vantage Demo Lab	Time Zone	America/New_York
Primary Extension	4040	Codec	G_711	Protocol	UDP
TransferType	Blind	Message Waiting Tone	Silence	Hoteling	No
Hoteling Type					

Device Line
BLFs
Contacts

+ Add new line

Show entries
Search:

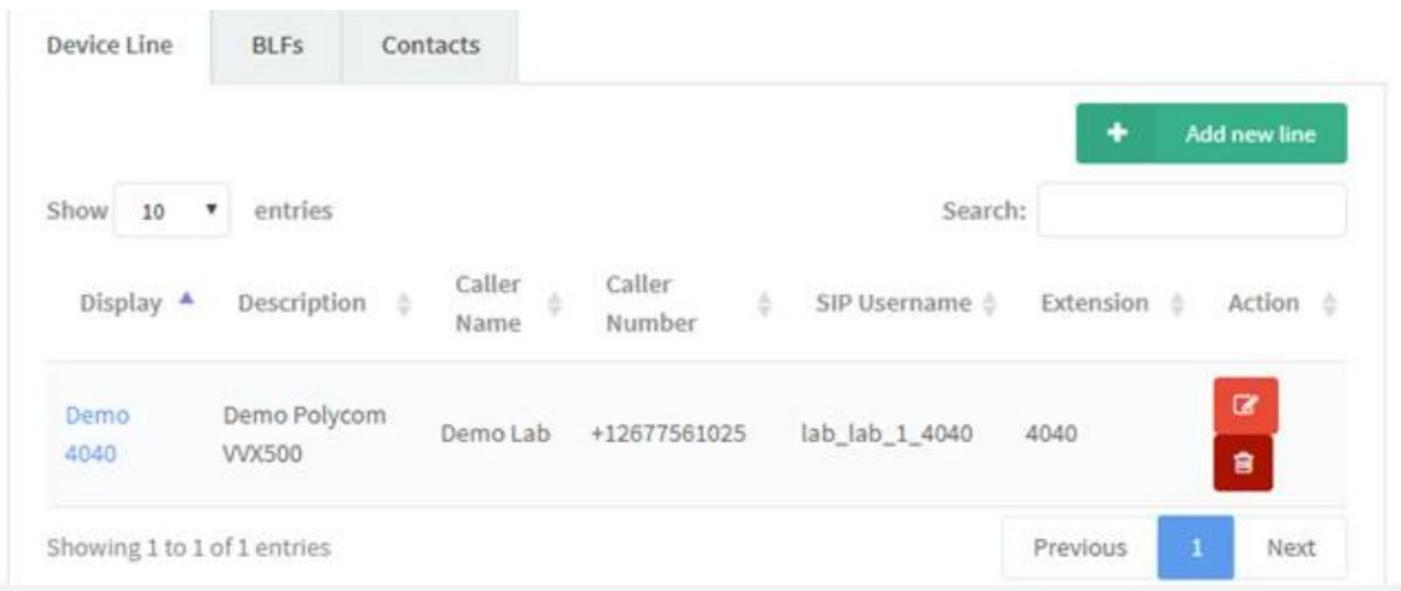
Display ▲	Description	Caller Name	Caller Number	SIP Username	Extension	Action
Demo 4040	Demo Polycom VVX500	Demo Lab	+12677561025	lab_lab_1_4040	4040	<div style="display: flex; flex-direction: column; gap: 5px;"> ✎ 🗑 </div>

Showing 1 to 1 of 1 entries

Previous
1
Next

- Edit Device** Pressing brings the user to the **Update Device-Device Information** page. You can change the device's Name, Model, MAC Address, Group, Address, Time Zone, Codec, Protocol, Transfer Type, and Message Waiting Tone.
- Group** Displays the group to which the extension belongs.
- MAC Address** The 16-digit string of characters that is normally found on the back of the phone. This identifies the unique device.
- Primary Extension** The 4-digit extension that has been associated to the device.
- Transfer Type** Two transfer options are available; Blind or *Consultative*. Blind transfer allows the device to transfer to another extension without first contacting the dialed party. Consultative transfer requires the dialed extension to answer before the transfer can be completed.
- Hotelling Type** 2 options are available; a hoteling phone is available for use/temporary assignment by other users. Virtual hoteling type allows a user to sign into a virtual device that does not have a physical phone.
- Name** Displays the name of the device that was assigned to the device.
- Address** Displays the address name of the phone's designated location.
- Codec** Assigned codec in use. Contact Vantage Communications Concierge Team member with questions.
- Message Waiting Tone** Can be set to Silence or Chord
- Model** This displays the model of the phone that is assigned to the device.
- Time Zone** Resident time zone of the phone.
- Protocol** UDP, TCP, TLS. Consult your IT resource or Communications Concierge Team.
- Hotelling** *Hoteling* - Set to Yes/No and designates use with hoteling functionality.

Focusing on the bottom half of the page, you will see three tabs labeled *Device Line*, *BLFs*, and *Contacts*.



The screenshot shows the 'Device Line' tab selected. At the top right, there is a green button labeled '+ Add new line'. Below this, there is a 'Show 10 entries' dropdown and a search box. The table below has columns for 'Display', 'Description', 'Caller Name', 'Caller Number', 'SIP Username', 'Extension', and 'Action'. One entry is visible: 'Demo 4040', 'Demo Polycom VX500', 'Demo Lab', '+12677561025', 'lab_lab_1_4040', '4040'. The 'Action' column contains edit and delete icons. At the bottom, it says 'Showing 1 to 1 of 1 entries' and has 'Previous', '1', and 'Next' navigation buttons.

Display	Description	Caller Name	Caller Number	SIP Username	Extension	Action
Demo 4040	Demo Polycom VX500	Demo Lab	+12677561025	lab_lab_1_4040	4040	[Edit] [Delete]