

Where can I view and manage the devices for my account in the MAXcore portal?

73 Thu, Jan 28, 2021 Account Administration

Question

Where can I view and manage the devices for my account in the MAXcore portal?

Answer

The Device page will display all of the devices built in the group. The *name* of the device will appear in blue text with basic information following it to the right. This information will display the *telephone model*, *MAC Address*, and *Primary Extension*. The *Action* button allows you to edit the device's information. You can modify how many devices can be seen on one page from 10, 25, 50, and 100 devices. You can use the search box to look up a specific model type, extension, or MAC address. If there are multiple groups under a customer you can use the dropdown menu to change groups.

Show

10

▼

entries





Search...


Q

Group

Demo Lab

▼

Name	Model	MAC Address	Primary Extension	Action
Polycom VVX500	Polycom VVX 5XX	0004f284618a	4040	
Polycom VVX600	Polycom VVX 6XX	0004f287bf8a	4041	
Test Bria Sam	Generic Softphone	000000001112	1995	
Test Yealink	Yealink W60B	805ec00675b3	4034	

- Name** Displays the title of the device that was assigned to the device.
- Model** This displays the model of the phone that is being used for the device.
- MAC Address** The 16 digit string of characters that is normally found on the back of the phone. This identifies the unique device.
- Primary Extension** The 4-digit extension that has been assigned to the device.
- Action** Clicking the  icon will take you to the **Device Information** page.

Online URL: <https://help.maxcore.io/article-73.html>