

How do I check a device's current information?

🖹 64 🛗 Mon, Feb 5, 2024 🖿 Device Settings

Question

Upon clicking an extension on the **Device Management** page you will go to the **Device Details** page. This page displays **Device Information**. Device information is shown in the top half. The bottom half of the page contains information for the Device Line, BLFs (busy lamp field,) and Contacts for that device. For any changes to be applied, the ______ button must be pressed and the phone rebooted. If the phone is active, clicking ______ will reboot the phone.

	ation		Back Edit Device	Apply Char	Advanced +
Group	Demo Lab	Name	Polycom VVX500	Model	Polycom VVX 5XX
MAC Address	0004f284618a	Address	Vantage Demo Lab	Time Zone	America/New_York
Primary Extension	4040	Codec	G_711	Protocol	UDP
TransferType	Blind	Message Waiting Tone	Silence	Hoteling	No
Hoteling Type					
	0015	acts		_	
Show 10 Y	entries	acus	Se	arch:	Add new line
Show 10 • Display A	entries Description \$	Caller Çaller Name Numbe	Se SIP er Username	arch:	Add new line
Show 10 ¥ Display A 1 Demo Do 4040 VA	entries Description ¢ emo Polycom VX500	Caller Caller Name Numbe Demo Lab +126775	Se er [‡] SIP Username 61025 lab_lab_1_4	arch:	Add new line

Edit Device	Pressing brings the user to the Update Device-Device Information page. You can change the				
	device's Name, Model, MAC Address, Group, Address, Time Zone, Codec, Protocol, Transfer Type, and				
	Message Waiting Tone.				
Group	Displays the group to which the extension belongs.				
MAC Address	The 16-digit string of characters that is normally found on the back of the phone. This identifies the unique device.				
Primary	The 4-digit extension that has been associated to the device.				
Extension					
Transfer Type	Two transfer options are available; Blind or Consultative. Blind transfer allows the device to transfer to				
	another extension without first contacting the dialed party. Consultative transfer requires the dialed				
the test War as The second	2 antiana amangila ha a batalia a shara is angila ha farana (tanga manangina na tanga ha shara ang Mitaga				
Hotelling Type	2 options are available; a noteling phone is available for use/temporary assignment by other users. Virtual hoteling type allows a user to sign into a virtual device that does not have a physical phone.				
Name	Displays the name of the device that was assigned to the device.				
Address	Displays the address name of the phone's designated location.				
Codec	Assigned codec in use. Contact Vantage Communications Concierge Team member with questions.				
Message	Can be set to Silence or Chord				
Waiting Tone					



Model	This displays the model of the phone that is assigned to the device.
Time Zone	Resident time zone of the phone.
Protocol	UDP, TCP, TLS. Consult your IT resource or Communications Concierge Team.
Hotelling	Hoteling – Set to Yes/No and designates use with hoteling functionality.

Focusing on the bottom half of the page, you will see three tabs labeled Device Line, BLFs, and Contacts.

Answer

blah, blah, blah

Applies To

MAXvoice

Online URL: https://help.maxcore.io/article-64.html