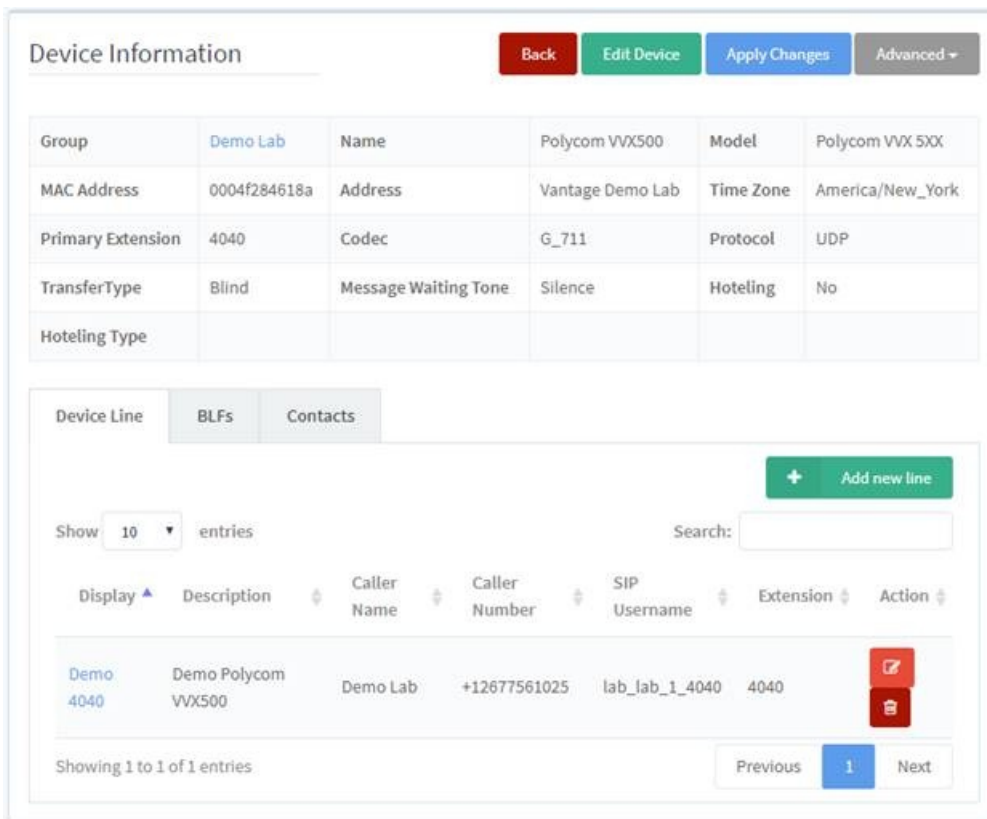


How do I check a device's current information?

64 Mon, Feb 5, 2024 Device Settings

Question

Upon clicking an extension on the **Device Management** page you will go to the **Device Details** page. This page displays **Device Information**. Device information is shown in the top half. The bottom half of the page contains information for the Device Line, BLFs (busy lamp field,) and Contacts for that device. For any changes to be applied, the button must be pressed and the phone rebooted. If the phone is active, clicking will reboot the phone.



The screenshot shows the 'Device Information' page. At the top, there are buttons for 'Back', 'Edit Device', 'Apply Changes', and 'Advanced'. Below this is a table with the following data:

Group	Demo Lab	Name	Polycom VVX500	Model	Polycom VVX5XX
MAC Address	0004f284618a	Address	Vantage Demo Lab	Time Zone	America/New_York
Primary Extension	4040	Codec	G_711	Protocol	UDP
TransferType	Blind	Message Waiting Tone	Silence	Hoteling	No
Hoteling Type					

Below the table, there are tabs for 'Device Line', 'BLFs', and 'Contacts'. The 'Device Line' tab is active, showing a table with one entry:

Display	Description	Caller Name	Caller Number	SIP Username	Extension	Action
Demo 4040	Demo Polycom VVX500	Demo Lab	+12677561025	lab_lab_1_4040	4040	<input type="button" value="Edit"/> <input type="button" value="Delete"/>

At the bottom of the device line table, it says 'Showing 1 to 1 of 1 entries' and has 'Previous', '1', and 'Next' navigation buttons.

Edit Device Pressing brings the user to the **Update Device-Device Information** page. You can change the device's Name, Model, MAC Address, Group, Address, Time Zone, Codec, Protocol, Transfer Type, and Message Waiting Tone.

Group Displays the group to which the extension belongs.

MAC Address The 16-digit string of characters that is normally found on the back of the phone. This identifies the unique device.

Primary Extension The 4-digit extension that has been associated to the device.

Transfer Type Two transfer options are available; Blind or Consultative. Blind transfer allows the device to transfer to another extension without first contacting the dialed party. Consultative transfer requires the dialed extension to answer before the transfer can be completed.

Hoteling Type 2 options are available; a hoteling phone is available for use/temporary assignment by other users. Virtual hoteling type allows a user to sign into a virtual device that does not have a physical phone.

Name Displays the name of the device that was assigned to the device.

Address Displays the address name of the phone's designated location.

Codec Assigned codec in use. Contact Vantage Communications Concierge Team member with questions.

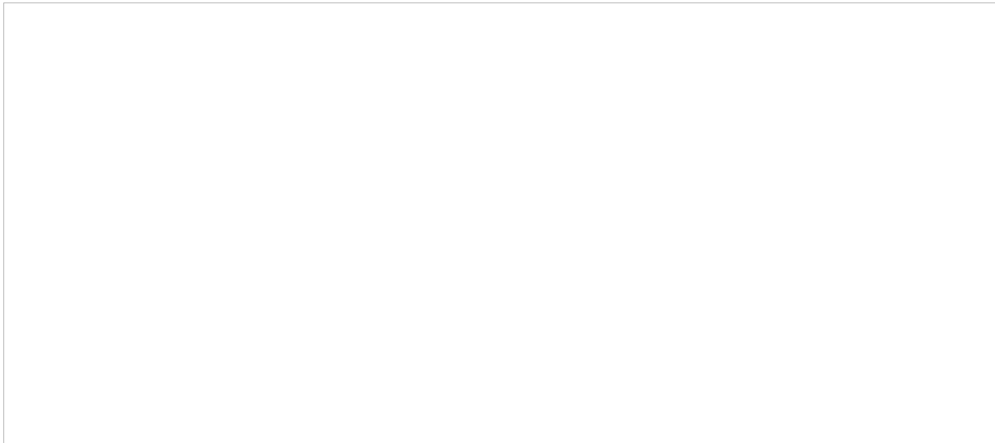
Message Waiting Tone Can be set to Silence or Chord

Waiting Tone



Model	This displays the model of the phone that is assigned to the device.
Time Zone	Resident time zone of the phone.
Protocol	UDP, TCP, TLS. Consult your IT resource or Communications Concierge Team.
Hotelling	Hoteling – Set to Yes/No and designates use with hoteling functionality.

Focusing on the bottom half of the page, you will see three tabs labeled Device Line, BLFs, and Contacts.



Answer

blah, blah, blah

Applies To

MAXvoice

Online URL: <https://help.maxcore.io/article-64.html>