How can I block numbers from calling into my organization?
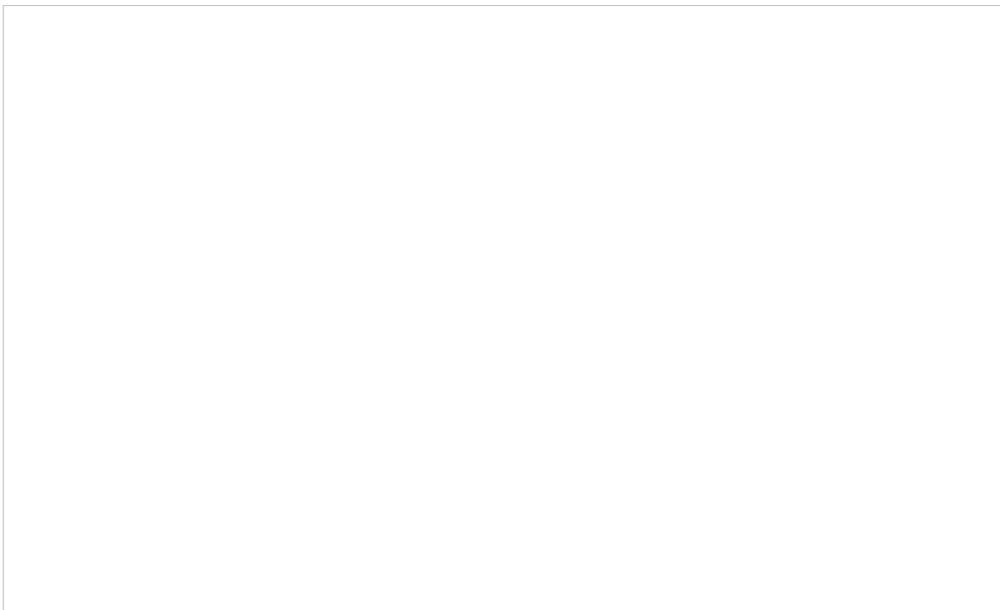
📄 58   📅 Thu, Jan 28, 2021   📁 Account Administration

Question

How can I block numbers from calling into my organization?

Answer

The Blacklist tab displays the phone numbers which are blocked from calling inbound to any of the numbers within the group. These can be added by clicking the [   ] button. You can also edit pre-existing numbers or remove them from your list.

Add Phone Number

When selecting [   ] from the Blacklist tab, you will be brought to the **Create Group Blacklist** page. On this page you will enter the 10-digit number you would like to add to the blacklist. Please input the number with "+1" ahead of the full 10-digit telephone number, with no spaces. Once this is entered, press [   ] to add the number to the blacklist.

Applies To

MAXvoice
Call Flow