How can I block numbers from calling into my organization?
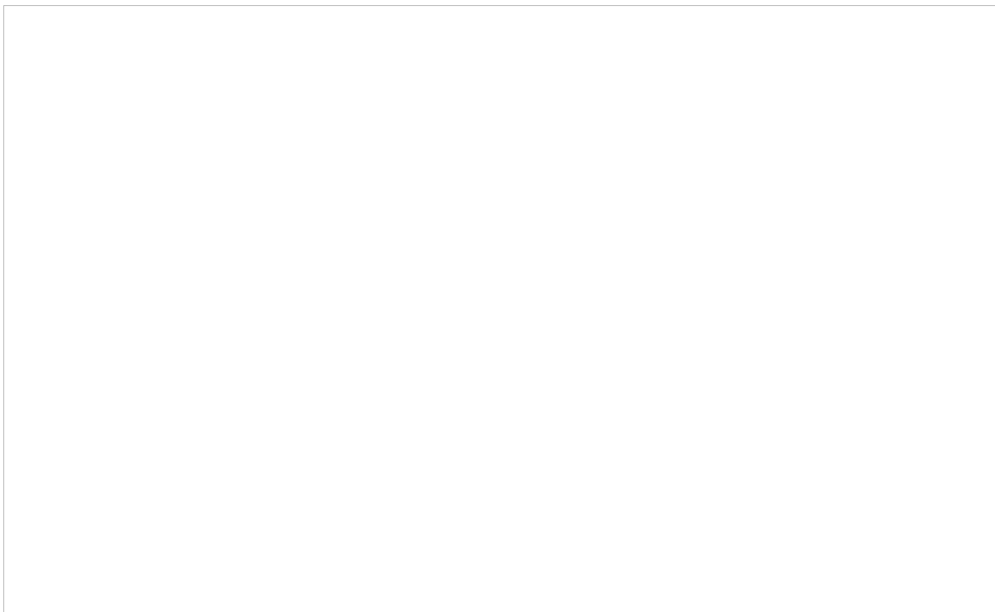
Question

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Answer

The Blacklist tab displays the phone numbers which are blocked from calling inbound to any of the numbers within the group. These can be added by clicking the [   ] button. You can also edit pre-existing numbers or remove them from your list.

Add Phone Number

When selecting [   ] from the Blacklist tab, you will be brought to the **Create Group Blacklist** page. On this page you will enter the 10-digit number you would like to add to the blacklist. Please input the number with "+1" ahead of the full 10-digit telephone number, with no spaces. Once this is entered, press [   ] to add the number to the blacklist.

Applies To

MAXvoice
Call Flow