

How can I update where I can make international calls to?

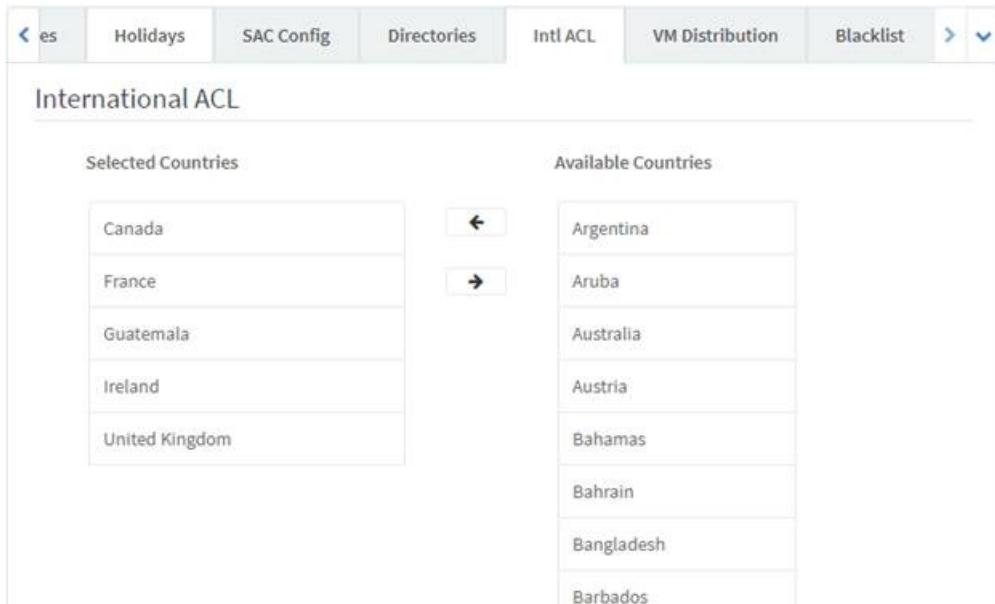
54 Fri, Feb 2, 2024 Account Administration

Question

How can I update where I can make international calls to?

Answer

The Intl ACL (International Access Control List) tab will display a list of countries selected and available for international calling. A large list of available countries is present to be selected as countries that can be called. To add a country, click on the one you would like to move over and click the  to place it in the Selected Countries table. If you would like to remove a country, click the  to place it back into the Available Countries table.



The screenshot shows a user interface for managing international calling. At the top, there is a navigation bar with tabs: 'Pages', 'Holidays', 'SAC Config', 'Directories', 'Intl ACL' (which is the active tab, indicated by a grey background), 'VM Distribution', and 'Blacklist'. Below the navigation bar is a section titled 'International ACL'. This section contains two tables: 'Selected Countries' on the left and 'Available Countries' on the right. Between the two tables are two buttons: a left-pointing arrow () and a right-pointing arrow (). The 'Selected Countries' table contains the following list: Canada, France, Guatemala, Ireland, and United Kingdom. The 'Available Countries' table contains the following list: Argentina, Aruba, Australia, Austria, Bahamas, Bahrain, Bangladesh, and Barbados.

Selected Countries

Countries which have been chosen from the available countries on the right side and which can be called.

Available Countries

Countries that are available to be chosen and moved over to the authorized list of selected countries.
NOTE: Only users with the customer Admin role have the ability to make adjustments to the Intl ACL.

Applies To

Partner
Admin
User