



# How can I update where I can make international calls to?

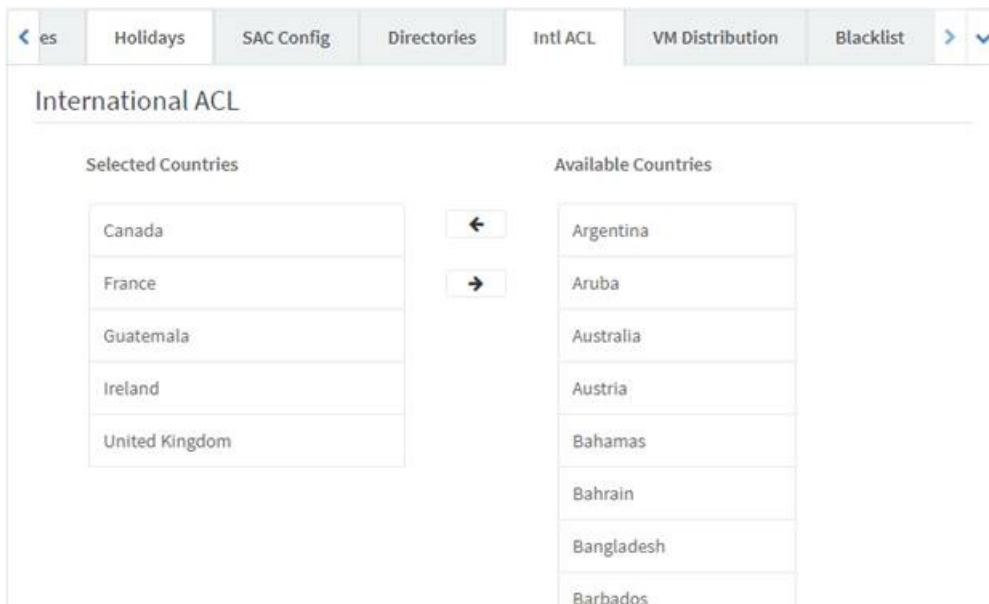
54 Fri, Feb 2, 2024 Account Administration

## Question

How can I update where I can make international calls to?

## Answer

The Intl ACL (International Access Control List) tab will display a list of countries selected and available for international calling. A large list of available countries is present to be selected as countries that can be called. To add a country, click on the one you would like to move over and click the  to place it in the Selected Countries table. If you would like to remove a country, click the  to place it back into the Available Countries table.



The screenshot shows the 'International ACL' interface. At the top, there is a navigation bar with tabs: 'es', 'Holidays', 'SAC Config', 'Directories', 'Intl ACL' (selected), 'VM Distribution', and 'Blacklist'. Below the navigation bar, the 'International ACL' section is displayed. It contains two main columns: 'Selected Countries' and 'Available Countries'. The 'Selected Countries' column lists: Canada, France, Guatemala, Ireland, and United Kingdom. The 'Available Countries' column lists: Argentina, Aruba, Australia, Austria, Bahamas, Bahrain, Bangladesh, and Barbados. Between the two columns are two buttons: a left arrow button (←) and a right arrow button (→).

### Selected Countries

Countries which have been chosen from the available countries on the right side and which can be called.

### Available Countries

Countries that are available to be chosen and moved over to the authorized list of selected countries.  
NOTE: Only users with the customer Admin role have the ability to make adjustments to the Intl ACL.

## Applies To

Partner  
Admin  
User