


What information can I find under Directories?





53 Fri, Feb 2, 2024 Account Administration

Question

What information can I find under Directories?

Answer

The Directories tab contains a list of names, their extension, full 10-digit number if applicable, and the ability to initiate a call through the portal when you click on the  button, your telephone(s) will ring. Once you pick-up, the selected extension is automatically dialed.

< Days	SAC Config	Directories	Intl ACL	Blacklist	> v
Show	10	entries			
Search...			Q		
Name	Extension	Number	Action		
1035	1035				
Acceptance Capital Mortgage	0696	+12672020696			
Dixie McCurley	2002				
Stephen Gross	2001				
Showing 11 to 14 of 14 entries					
First	Previous	1	2	Next	Last

Name

Will either be the 4-digit extension or the name associated with the extension.


Extension

The created extension within the group.

Number

This field will be populated if a phone number in the system is pointed to an extension.

Action

Using the  will dial the contact from the portal. Please configure your click to dial extension first before making these calls.

Applies To

Partner
Admin
User

