

What information can I find under Directories?

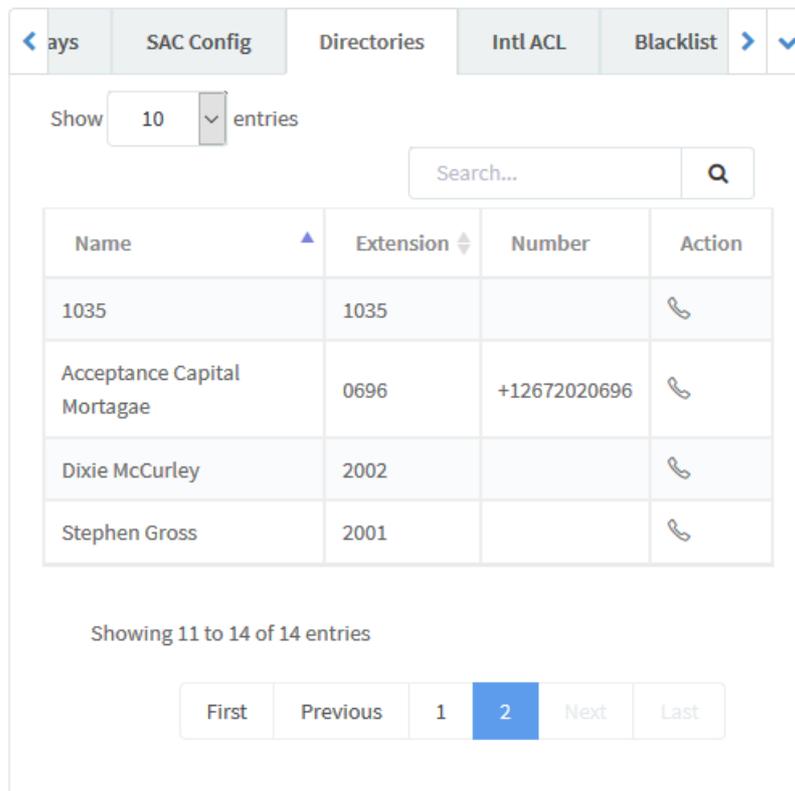
53 Fri, Feb 2, 2024 Account Administration

Question

What information can I find under Directories?

Answer

The Directories tab contains a list of names, their extension, full 10-digit number if applicable, and the ability to initiate a call through the portal when you click on the button, your telephone(s) will ring. Once you pick-up, the selected extension is automatically dialed.



Name	Extension	Number	Action
1035	1035		<input type="checkbox"/>
Acceptance Capital Mortgage	0696	+12672020696	<input type="checkbox"/>
Dixie McCurley	2002		<input type="checkbox"/>
Stephen Gross	2001		<input type="checkbox"/>

Name

Will either be the 4-digit extension or the name associated with the extension.

Extension

The created extension within the group.

Number

This field will be populated if a phone number in the system is pointed to an extension.

Action

Using the will dial the contact from the portal. Please configure your click to dial extension first before making these calls.

Applies To

Partner
Admin
User

