


What information can I find under Directories?





53 Fri, Feb 2, 2024 Account Administration


Question

What information can I find under Directories?

Answer

The Directories tab contains a list of names, their extension, full 10-digit number if applicable, and the ability to initiate a call through the portal when you click on the  button, your telephone(s) will ring. Once you pick-up, the selected extension is automatically dialed.

| < Days | SAC Config | Directories | Intl ACL | Blacklist | > v |
|--------------------------------|------------|--------------|---|-----------|------|
| Show | 10 | entries | | | |
| | | | Search... | Q | |
| Name | Extension | Number | Action | | |
| 1035 | 1035 | |  | | |
| Acceptance Capital Mortgage | 0696 | +12672020696 |  | | |
| Dixie McCurley | 2002 | |  | | |
| Stephen Gross | 2001 | |  | | |
| Showing 11 to 14 of 14 entries | | | | | |
| First | Previous | 1 | 2 | Next | Last |

| | |
|------------------|---|
| Name | Will either be the 4-digit extension or the name associated with the extension. |
| Extension | The created extension within the group. |
| Number | This field will be populated if a phone number in the system is pointed to an extension. |
| Action | Using the  will dial the contact from the portal. Please configure your click to dial extension first before making these calls. |

Applies To

Partner
Admin
User

