

## What information can I find under my queue's details?

## Question

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## **Answer**

The Queue Details	page contains information regarding the queue. It also contains a schedule section whe	re a schedule can
be configured for the	e specified queue. All schedules will follow UTC (Coordinated Universal Time)	

Name of the queue upon creation.

**Extension** Assigned extension that will be used to dial into the queue. Extensions for the queue will start at 9600.

Caller NameQueue name that will be displayed on end device when called or calling.Caller NumberNumber that will be displayed on end device when called or calling.

Max Message

Amount of voicemail messages that can be stored.

Count

Max Message

Length

Length of time the message will be saved (in seconds.)

**SIP Username** Upon creation of the line, it is assigned a SIP username. This is generated automatically for the queue.

**SIP Password** Randomly generated authorization password unique to the queue.

**Voicemail** Assigned 5-digit pin to access the queue's voicemail.

**Password** 

Voicemail Email Filed that contains an email address that will send a .wav file of the voicemail left in the voicemail box.

**Forward** 



**Un-Scheduled** Destination for queue calls to go during the time the schedule does not specify. **Destination** 

## **Applies To**

MAXcallcommand

Online URL: https://help.maxcore.io/article-50.html