VANTAGE
UNIFIED
COMMUNICATIONS

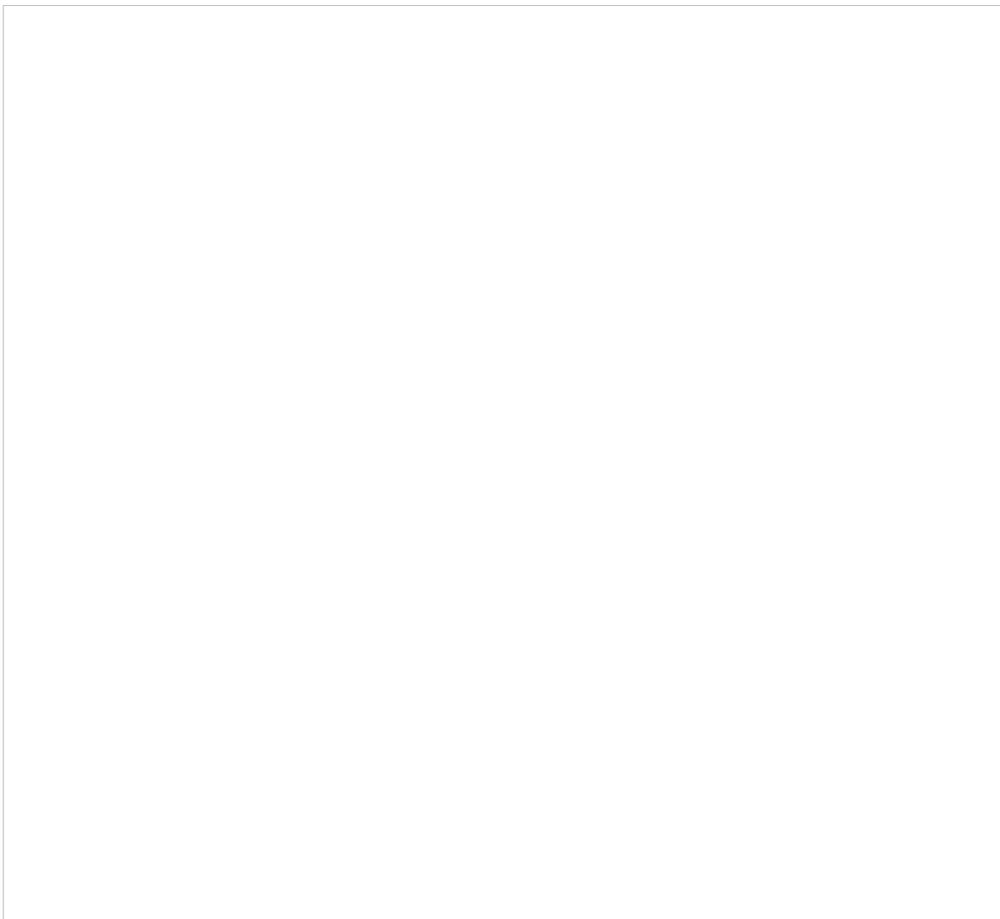# What information can I find under my queue's details?

Question

What information can I find under my queue's details?

Answer

The **Queue Details** page contains information regarding the queue. It also contains a schedule section where a schedule can be configured for the specified queue. All schedules will follow UTC (Coordinated Universal Time)

Name	Name of the queue upon creation.
Extension	Assigned extension that will be used to dial into the queue. Extensions for the queue will start at 9600.
Caller Name	Queue name that will be displayed on end device when called or calling.
Caller Number	Number that will be displayed on end device when called or calling.
Max Message Count	Amount of voicemail messages that can be stored.
Max Message Length	Length of time the message will be saved (in seconds.)
SIP Username	Upon creation of the line, it is assigned a SIP username. This is generated automatically for the queue.
SIP Password	Randomly generated authorization password unique to the queue.
Voicemail Password	Assigned 5-digit pin to access the queue's voicemail.
Voicemail Email Forward	Filed that contains an email address that will send a .wav file of the voicemail left in the voicemail box.

Un-Scheduled Destination	Destination for queue calls to go during the time the schedule does not specify.

Applies To

MAXcallcommand