

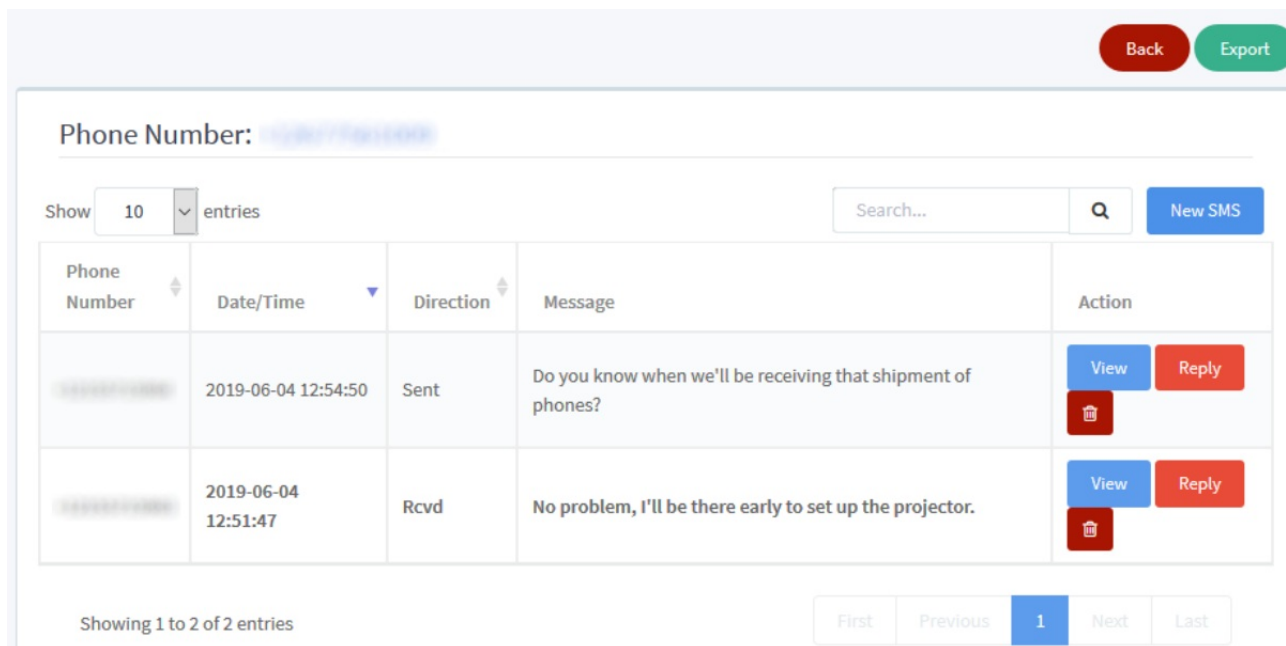
How can I see SMS messages that have been sent and received from my SMS-enabled phone number?

Question

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Answer

The **SMS Log** page displays SMS messages that have been sent and received from your SMS-enabled phone number. A log displaying the numbers that are being contacted, the date/time they were sent/received, the direction of the message, and the message itself will be display on this page. You can view the full message log, reply from this screen, delete the messages, or export a log of all messages as an .xlsx file.



The screenshot shows the SMS Log interface. At the top right are 'Back' and 'Export' buttons. Below them is a 'Phone Number' field with a placeholder '(123) 456-7890'. Below the phone number field is a 'Show' dropdown set to '10' and 'entries', a 'Search...' input field with a magnifying glass icon, and a 'New SMS' button. The main content is a table with columns: 'Phone Number', 'Date/Time', 'Direction', 'Message', and 'Action'. There are two rows of messages. The first row shows a message sent on 2019-06-04 at 12:54:50 with the text 'Do you know when we'll be receiving that shipment of phones?'. The second row shows a message received on 2019-06-04 at 12:51:47 with the text 'No problem, I'll be there early to set up the projector.'. Each row has 'View', 'Reply', and a delete icon in the 'Action' column. At the bottom, it says 'Showing 1 to 2 of 2 entries' and has pagination buttons: 'First', 'Previous', '1' (selected), 'Next', and 'Last'.

Phone Number	Displays the full 10-digit phone number (including +1 at the beginning of it.)
Date/Time	The time in YYYY-MM-DD UTC time when the message was last received or sent.
Direction	Will either be <i>Sent</i> or <i>Rcvd(Received)</i> to indicated whether the message was last sent or received from the contacted number.
Message	Displays the message last sent or received.
Action	Options to <input type="button" value="View"/> the message which will open the Conversation page, <input type="button" value="Reply"/> which opens the SMS Reply window, and <input type="button" value="Delete"/> to remove the message.
<input type="button" value="New SMS"/>	Opens the New SMS window which requires the full 10-digit phone number that allows SMS messaging.
<input type="button" value="Export"/>	Creates an .xlsx file containing all of the log information for the SMS-enabled phone number.

Pressing opens the **New SMS** window. To send an SMS message from here, you need to input a valid SMS-enabled 10-digit phone number. If the number is valid, you will be placed back at the **SMS Log** page and see the message populate. If the number is not valid, the **New SMS** window will remain open and will display an error at the bottom stating *Failed to send SMS*.