

How do I know if my phone number is SMS capable?

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Question

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Answer

Phone numbers are SMS capable. By selecting the SMS option from the left navigation menu will take you the **Phone Numbers** page. It will list the phone numbers that you have enabled for SMS capabilities. This will only apply to the numbers that are assigned to your user profile. To see what other numbers have SMS enabled, you can navigate to the **Phone Number Management** page and check for the ☐ action on the same row as the phone number. Selecting the ☐ option will open the **SMS Log** where you can send SMS messages.

SMS Enabled Phone Numbers			
Show	10	entries	Search: <input type="text"/>
Phone Number	Provider	Extension	Action
1-800-123-4567	level3elsph1	1009	<input type="checkbox"/> SMS
Showing 1 to 1 of 1 entries			Previous 1 Next

Phone Number	Displays the full 10-digit phone number (including +1 at the beginning of it.)
Provider	The carrier from whom the phone number is provided.
Extension	Displays the extension that has been assigned to the number (if applicable).
Action	The <input type="checkbox"/> option opens the SMS Log page