

## What is an auto attendant?

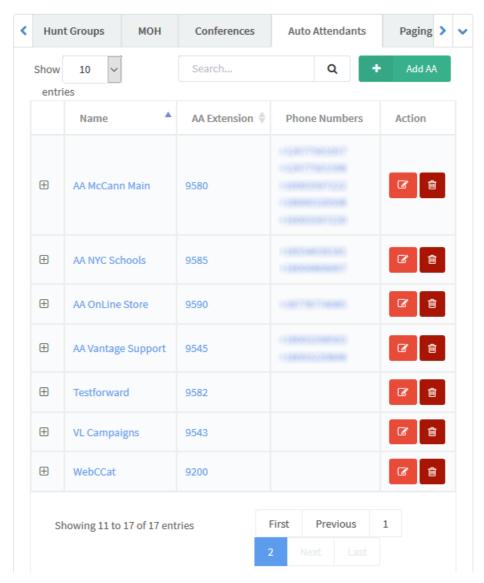
## Question

What is an auto attendant?

## **Answer**

Auto Attendants are used for dynamic call routing based on the caller's input. In most cases the main phone number will have a destination that points to an Auto Attendant. From the auto attendant tab you will be able to create an Auto Attendant using

Existing Auto-Attendants can be edited using and.



|                       | Press this button to create a new Auto Attendant. This will take you to the <b>Create New Auto Attendant</b>                      |
|-----------------------|---|
|                       | page.   |
| Name                  | Name to be given of the new Auto Attendant.   |
| <b>Auto Attendant</b> | The extension provided for the Auto-Attendant. The first one created will typically be 9500. Auto                                 |
| Extension             | Attendants should always have an extension with 95XX.   |
| <b>Phone Numbers</b>  | Displays the phone numbers that are pointing to the Auto Attendant.   |
| Actions               | Buttons to $\square$ and $\square$ the auto attendant. $\square$ will take you to the <b>Update Auto Attendant</b> page to update |
|                       | the Auto Attendant Information.   |



## **Applies To**

MAXvoice Call Flow

Online URL: https://help.maxcore.io/article-39.html