




What is an auto attendant?






















39 Fri, Feb 2, 2024 Account Administration

Question

What is an auto attendant?

Answer

Auto Attendants are used for dynamic call routing based on the caller's input. In most cases the main phone number will have a destination that points to an Auto Attendant. From the auto attendant tab you will be able to create an Auto Attendant using . Existing Auto-Attendants can be edited using  and .

	Hunt Groups	MOH	Conferences	Auto Attendants	Paging	
Show	10		Search...	Q	+ Add AA	
entries						
	Name	AA Extension	Phone Numbers	Action		
	AA McCann Main	9580	+120277860007 +120277860008 +1800633007220 +1800633007220 +1800633007220	 		
	AA NYC Schools	9585	+1800633007220 +1800633007220	 		
	AA OnLine Store	9590	+1800780778880	 		
	AA Vantage Support	9545	+1800633007220 +1800633007220	 		
	Testforward	9582		 		
	VL Campaigns	9543		 		
	WebCCat	9200		 		
Showing 11 to 17 of 17 entries				First	Previous	1
				2	Next	Last



Press this button to create a new Auto Attendant. This will take you to the **Create New Auto Attendant** page.

Name Name to be given of the new Auto Attendant.

Auto Attendant Extension The extension provided for the Auto-Attendant. The first one created will typically be 9500. Auto Attendants should always have an extension with 95XX.

Phone Numbers Displays the phone numbers that are pointing to the Auto Attendant.

Actions Buttons to  and  the auto attendant.  will take you to the **Update Auto Attendant** page to update the Auto Attendant Information.

Applies To

MAXvoice
Call Flow

Online URL: <https://help.maxcore.io/article-39.html>