




# What is an auto attendant?






















39 Fri, Feb 2, 2024 Account Administration

## Question

What is an auto attendant?

## Answer

Auto Attendants are used for dynamic call routing based on the caller's input. In most cases the main phone number will have a destination that points to an Auto Attendant. From the auto attendant tab you will be able to create an Auto Attendant using . Existing Auto-Attendants can be edited using  and .

	Hunt Groups	MOH	Conferences	Auto Attendants	Paging	
Show	10		Search...	Q	+ Add AA	
entries						
	Name	AA Extension	Phone Numbers	Action		
	AA McCann Main	9580	<a href="#">+120277860007</a> <a href="#">+120277860008</a> <a href="#">+120277860009</a> <a href="#">+120277860010</a> <a href="#">+120277860011</a>	 		
	AA NYC Schools	9585	<a href="#">+120277860012</a> <a href="#">+120277860013</a>	 		
	AA OnLine Store	9590	<a href="#">+120277860014</a>	 		
	AA Vantage Support	9545	<a href="#">+120277860015</a> <a href="#">+120277860016</a>	 		
	Testforward	9582		 		
	VL Campaigns	9543		 		
	WebCCat	9200		 		
Showing 11 to 17 of 17 entries				First	Previous	1
				2	Next	Last



Press this button to create a new Auto Attendant. This will take you to the **Create New Auto Attendant** page.

**Name** Name to be given of the new Auto Attendant.

**Auto Attendant Extension** The extension provided for the Auto-Attendant. The first one created will typically be 9500. Auto Attendants should always have an extension with 95XX.

**Phone Numbers** Displays the phone numbers that are pointing to the Auto Attendant.

**Actions** Buttons to  and  the auto attendant.  will take you to the **Update Auto Attendant** page to update the Auto Attendant Information.

## **Applies To**

MAXvoice  
Call Flow

Online URL: <https://help.maxcore.io/article-39.html>