

What is a hunt group?

36 Thu, Jan 28, 2021 Account Administration

Question

What is a hunt group?

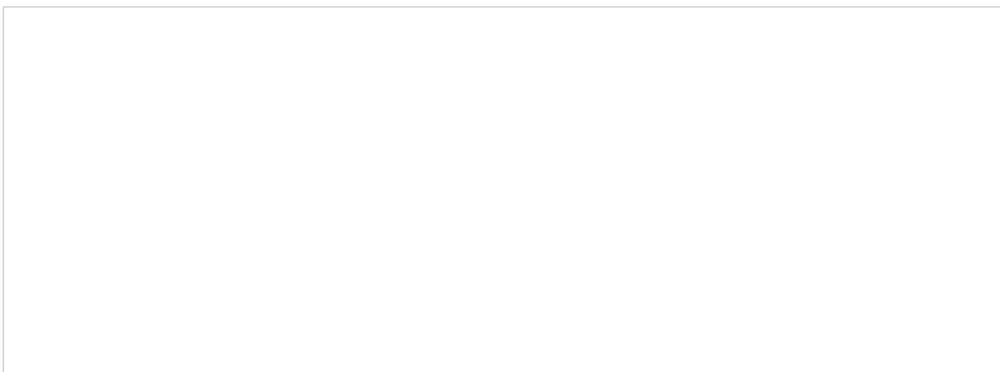
Answer



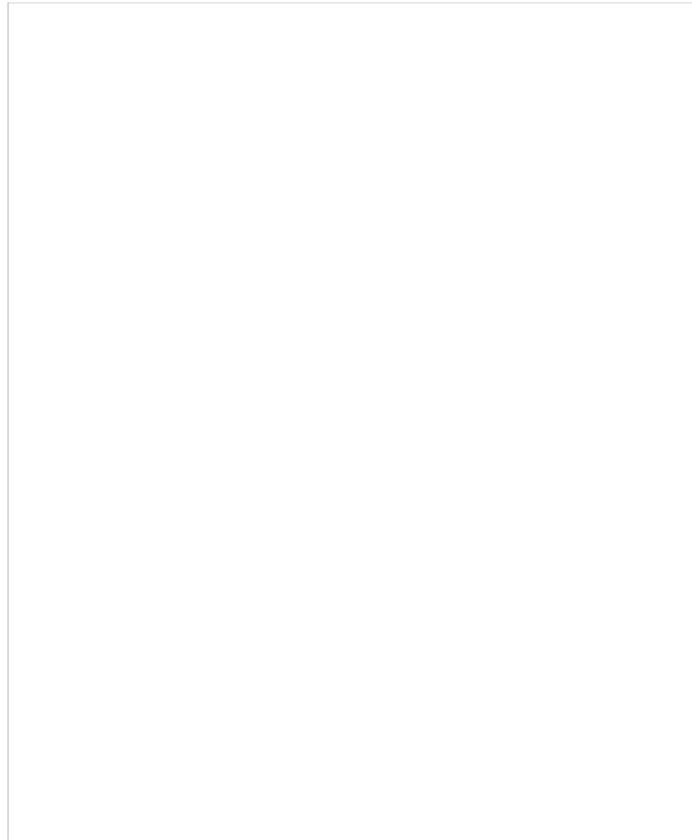
The hunt groups tab displays the existing hunt groups and extensions assigned to each. From here you are able to create hunt groups using the button. If a hunt group exists, the can be used to edit the existing hunt group and to delete it.

Clicking the name of the hunt group from the **Hunt Groups** tab will open the **Hunt Group Information** page.

Hunt Group Information



At the top of the screen you will see the information that has been set up for the hunt group. At the bottom of the page are sections for Un-Scheduled Settings and Scheduled Settings. There are two columns for each and a schedule unique to the scheduled settings.



**Selected
Extensions**

Extensions, which will be rung, that have been added from the available extensions using the button.

**Available
Extensions**

Active extensions under the group which can be added to the hunt group. Extensions that have been selected and need to be removed can be sent back to available by using the button.

These settings are mirrored for the scheduled settings. With scheduled settings however, a time schedule can be created to ring selected extensions during a scheduled time.



Pressing will take you to the **Create Schedule** page which will allow you to enter the times you would like the schedule to be active. Schedules can be edited at any time using the button or removed with .

Applies To

MAXvoice
Call Flow

Online URL: <https://help.maxcore.io/article-36.html>