How do I forward calls using *72 and *73 from my phone?

31 Thu, Jan 28, 2021 Call Features

Question

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Answer

From your Vantage phone, we have the ability through *Feature Access Codes* to enable and disable call forwarding on your personal extension. Follow the below steps on your phone to enable and disable call forwarding:

Enable Call Forwarding

From your phone, dial ***72** and your desired destination without any delay. The *Feature Access Code* and destination must be dialed at the same time without pause. For example, you would want to dial **728004933750* to forward calls to 800-493-3750.

Disable Call Forwarding

From your phone, dial ***73** to cancel the call forwarding placed on your line. For example, you would want to dial **73* to cancel any setup forwards on your own line.

Applies To

MAXvoice
Call Flow

Online URL: https://help.maxcore.io/article-31.html