

# How do I forward calls using \*72 and \*73 from my phone?

31 Thu, Jan 28, 2021 Call Features

## Question

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## Answer

From your Vantage phone, we have the ability through *Feature Access Codes* to enable and disable call forwarding on your personal extension. Follow the below steps on your phone to enable and disable call forwarding:

### Enable Call Forwarding

From your phone, dial **\*72** and your desired destination without any delay. The *Feature Access Code* and destination must be dialed at the same time without pause. For example, you would want to dial *\*728004933750* to forward calls to 800-493-3750.

### Disable Call Forwarding

From your phone, dial **\*73** to cancel the call forwarding placed on your line. For example, you would want to dial *\*73* to cancel any setup forwards on your own line.

## Applies To

MAXvoice  
Call Flow

Online URL: <https://help.maxcore.io/article-31.html>