

How to change the schedule for our Hunt Group?

19 Thu, Jan 28, 2021 Account Administration

Question


How to change the schedule for our Hunt Group?

Answer

To change the schedule for your Hunt Group, you can use the following steps:

Log into the **MAXcore 2.0** portal with the your admin credentials.

After login, the admin will be presented with the MAXcore homepage, they will navigate **Customer Group Management** page by selecting **Groups**

 **Groups** from the left navigation menu. Next select the group where the Hunt Group is located.

This will take you to the **Group Details** section. Look for the tab labeled Hunt Groups

Hunt Groups click on the **Hunt Groups** tab then select the Hunt Group you need to make the change.

Under the **Hunt Group Details** section, You will go to the **Schedules** section where you should see an already existing

schedule which was previously created specifically for this hunt group. Choose the edit icon  next to the schedule you

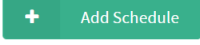
need to change. Now by choosing the edit icon you will be able to change the details of this existing schedule. You can change


Start Day

End Day

Start Time

End Time

If you need to add a day that does not already exist on the current schedule like a weekend day like a Saturday/Sunday or a time outside of the current schedule. You can select  and add the day or time needed if it does not already exist in the hunt group schedule.

If you need to modify the current schedule to a new updated schedule, you can select **Add Schedule** and create a new schedule for the hunt group to follow; then once the new schedule is created, you are able to delete the old schedule by selecting the delete icon to the right of the old schedule 

To add a schedule:

Adding a schedule: Click green ADD button which will take you to the schedule details section so you can add a new schedule.. Under schedule details, you can select the start day, end day, start time, and end time. Once these fields are set, you will be able to save the schedule by clicking the CREATE.

Use Custom Schedule



Schedules



Add Schedule

Day Range

Time Range

Action

MONDAY - FRIDAY

09:00 - 17:00



Create Schedule

Schedule Details

Start Day *

--Please select--

End Day *

--Please select--

Start Time *

HH : MM

End Time *

HH : MM

* Required fields

Cancel

Create

Schedules

Day Range

Time Range

Action

MONDAY - FRIDAY

09:00 - 17:00



Online URL: <https://help.maxcore.io/article-19.html>