How do I Activate Adobe Flash Player for Vantage Contact Center (VCC)?

14 Fri, Jul 31, 2020 MAXcallcommand

Question

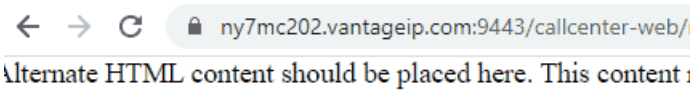
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Answer

If signing into VCC and you are prompted with a warning similar to *"This content requires the Adobe Flash Player,"* the following steps can be done to enable Adobe Flash Player in your browser.

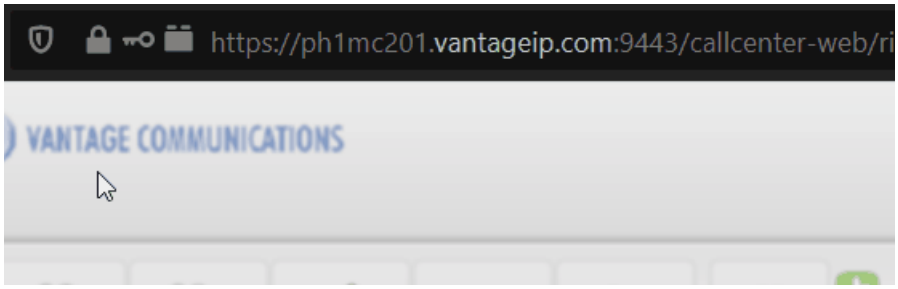
Google Chrome

Click the **padlock** icon in the HTML bar
On the dropdown next to **Flash**, click this and select *Allow*
Refresh the web browser page and sign into VCC



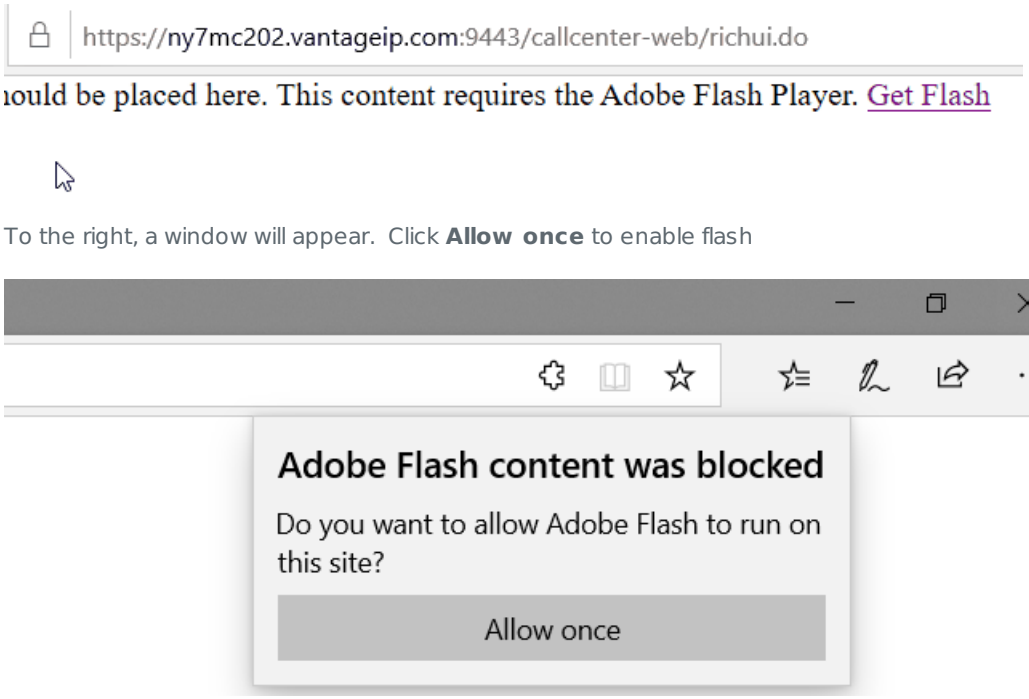
Mozilla Firefox

Click the **plug-in** icon in the HTML bar
On the window that appears right underneath, click **Activate**
Refresh the web browser page and sign into VCC



Microsoft Edge

Sign into VCC with your credentials
When prompted that the content requires Adobe Flash, click the blue text stating **Get Flash**



To the right, a window will appear. Click **Allow once** to enable flash

Applies To

MAXcallcommand

Online URL: https://help.maxcore.io/article-14.html