How do I Activate Adobe Flash Player for Vantage Contact Center (VCC)?

📄 14 📅 Fri, Jul 31, 2020 📁 MAXcallcommand

Question

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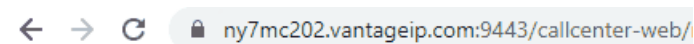
Answer

If signing into VCC and you are prompted with a warning similar to *"This content requires the Adobe Flash Player,"* the following steps can be done to enable Adobe Flash Player in your browser.

Google Chrome

Click the **padlock** icon in the HTML bar
On the dropdown next to **Flash**, click this and select *Allow*
Refresh the web browser page and sign into VCC

Mozilla Firefox

Click the **plug-in** icon in the HTML bar
On the window that appears right underneath, click **Activate**
Refresh the web browser page and sign into VCC
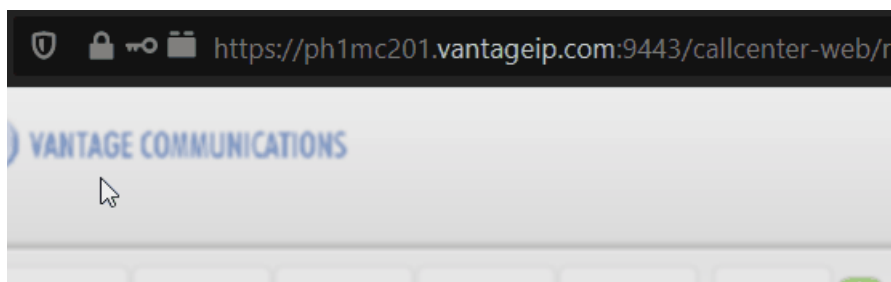
Microsoft Edge
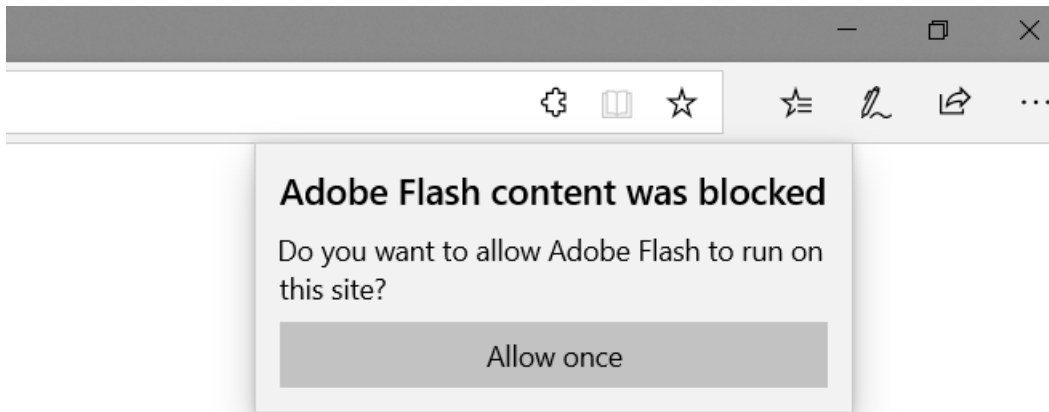
Sign into VCC with your credentials
When prompted that the content requires Adobe Flash, click the blue text stating **Get Flash**

To the right, a window will appear. Click **Allow once** to enable flash

Applies To

MAXcallcommand