

## How Do I Sign Into the Vantage Contact Center (VCC)?

🗈 11 🛗 Thu, Jul 30, 2020 🖿 MAXcallcommand

## Question

How Do I Sign Into the Vantage Contact Center (VCC)?

## Answer

On a Web Browser of your choice, sign into **https://customerid.vantageip.com:9443/callcenter-web/vcc/home.do** Where it says <u>customerid</u>, you'll use the Customer ID provided on the MAXcore platform. If this information is needed, please dial 611 from your Vantage phone or send an email to <u>customercare@vantage.com</u> When the page loads, enter your provided username and password in the appropriate fields and press **Sign In** Confirm the extension you will be using in the VCC queue and press **OK** 

## Applies To

MAXcallcommand

Online URL: https://help.maxcore.io/article-11.html