How Do I Sign Into the Vantage Contact Center (VCC)?

📄 11   📅 Thu, Jul 30, 2020   📁 MAXcallcommand

Question

How Do I Sign Into the Vantage Contact Center (VCC)?

Answer

On a Web Browser of your choice, sign into **https://<u>customerid</u>.vantageip.com:9443/callcenter-web/vcc/home.do**
Where it says <u>customerid</u>, you'll use the Customer ID provided on the MAXcore platform. If this information is needed, please dial 611 from your Vantage phone or send an email to customercare@vantage.com
When the page loads, enter your provided username and password in the appropriate fields and press **Sign In**
Confirm the extension you will be using in the VCC queue and press **OK**

Applies To

MAXcallcommand

Online URL: https://help.maxcore.io/article-11.html