

Checking Fax History

🖹 10 🛗 Thu, Jul 30, 2020 🖿 IP Fax

Question

How do I check my fax history?

Answer

Checking your fax history can be done through our Fax Portal found at https://fax.vantageip.net. Through this portal, you will be able to view both **Inbound History** and **Outbound History** for faxes sent and received on your account. To check both history types, please see below:

Inbound History

Click on the text Inbound History found on the taskbar to the left



If any fax messages have been received, you should now see them populate in the main section of the fax portal page. To view the fax message, you can click on the instance to view the file and download it

Reset	Search Date All	Status All Advanced				
Folder view: Current	Deleted					
Forward ▼ Delete	e More Actions ▼ 15 ▶ ▶I	C Sort by <u>Time</u> ▼				
Received Jan 6	From: Anonymous To:	1 page				
Received Jan 6	From: Anonymous To:	2 pages				
Received Jan 6	From: Anonymous To:	1 page				
Received Jan 6	From: Anonymous To:	2 pages				

Outbound History

Click on the text Outbound History found on the taskbar to the left



If any fax messages have been sent, you should now see them populate in the main section of the fax portal page. To view the fax message, you can click on the instance to view the file and download it. You may also resubmit the fax if an error had occurred in transit



		Search	Date	All	•	Status	All	• Reset	Advanced
Folder view: Current Del	eted								
Resubmit Delete M	ore Actions								C
I I to 15 of 15 ▶ I	Н							S	ort by Time V
Failed T Error: 800	fest Fax fo:					0,	/2 page	25	Jan 6
Sent	fest Fax fo:	1.00				2	pages		Jan 6
Sent 1	fest Fax					2	pages		
100 25 2015	fo:								
Sent 1	Test Fax					2	pages		
1400 22 2019	ro:	1000							
Sent 1	fest Fax					2	pages		
1407 21 2019	fo:								

Applies To

IP Fax

Online URL: https://help.maxcore.io/article-10.html