

Checking Fax History

10 Thu, Jul 30, 2020 IP Fax

Question

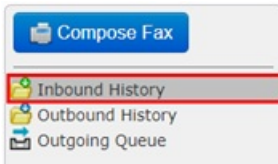
How do I check my fax history?

Answer

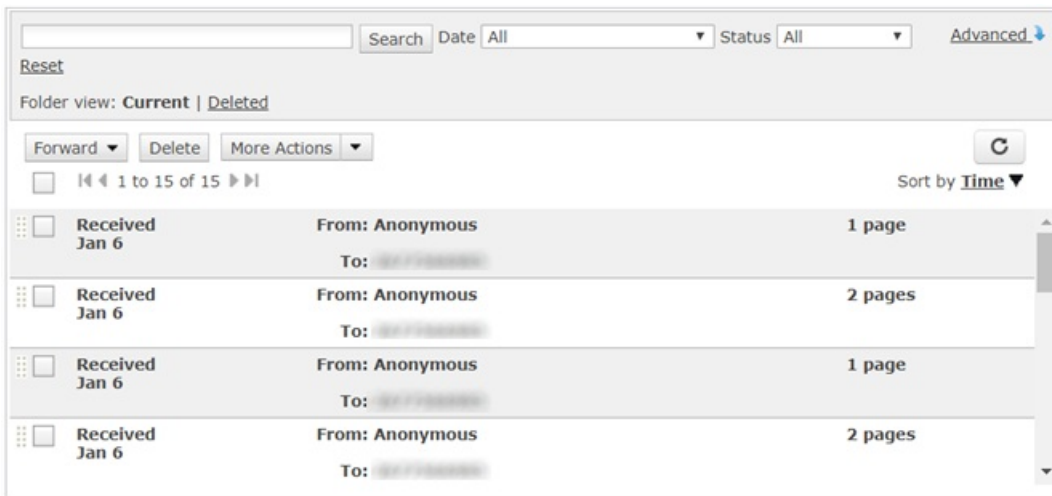
Checking your fax history can be done through our Fax Portal found at <https://fax.vantageip.net>. Through this portal, you will be able to view both **Inbound History** and **Outbound History** for faxes sent and received on your account. To check both history types, please see below:

Inbound History

Click on the text *Inbound History* found on the taskbar to the left

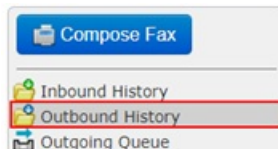


If any fax messages have been received, you should now see them populate in the main section of the fax portal page. To view the fax message, you can click on the instance to view the file and download it



Outbound History

Click on the text *Outbound History* found on the taskbar to the left



If any fax messages have been sent, you should now see them populate in the main section of the fax portal page. To view the fax message, you can click on the instance to view the file and download it. You may also resubmit the fax if an error had occurred in transit

Search Date All Status All Reset Advanced

Folder view: **Current** | Deleted

Resubmit Delete More Actions

Sort by **Time**

<input type="checkbox"/>	Failed Error: 800	Test Fax To: [REDACTED]	0/2 pages	Jan 6
<input type="checkbox"/>	Sent	Test Fax To: [REDACTED]	2 pages	Jan 6
<input type="checkbox"/>	Sent Nov 25 2019	Test Fax To: [REDACTED]	2 pages	
<input type="checkbox"/>	Sent Nov 22 2019	Test Fax To: [REDACTED]	2 pages	
<input type="checkbox"/>	Sent Nov 21 2019	Test Fax To: [REDACTED]	2 pages	

Applies To

IP Fax

Online URL: <https://help.maxcore.io/article-10.html>