

Checking Fax History

🗎 10 🛗 Thu, Jul 30, 2020 🖿 IP Fax

Question

How do I check my fax history?

Answer

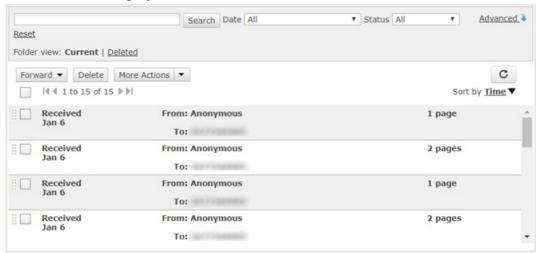
Checking your fax history can be done through our Fax Portal found at https://fax.vantageip.net. Through this portal, you will be able to view both **Inbound History** and **Outbound History** for faxes sent and received on your account. To check both history types, please see below:

Inbound History

Click on the text Inbound History found on the taskbar to the left



If any fax messages have been received, you should now see them populate in the main section of the fax portal page. To view the fax message, you can click on the instance to view the file and download it



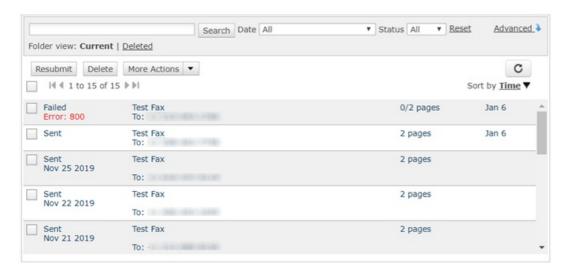
Outbound History

Click on the text Outbound History found on the taskbar to the left



If any fax messages have been sent, you should now see them populate in the main section of the fax portal page. To view the fax message, you can click on the instance to view the file and download it. You may also resubmit the fax if an error had occurred in transit





Applies To

IP Fax

Online URL: https://help.maxcore.io/article-10.html