

# Checking Fax History

10 Thu, Jul 30, 2020 IP Fax

## Question

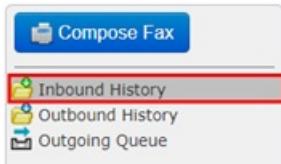
How do I check my fax history?

## Answer

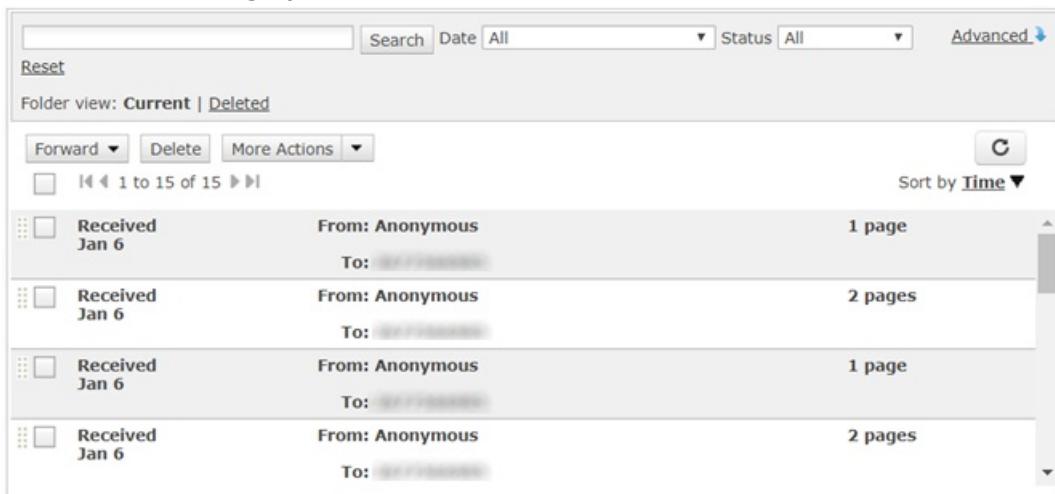
Checking your fax history can be done through our Fax Portal found at <https://fax.vantageip.net>. Through this portal, you will be able to view both **Inbound History** and **Outbound History** for faxes sent and received on your account. To check both history types, please see below:

### Inbound History

Click on the text *Inbound History* found on the taskbar to the left



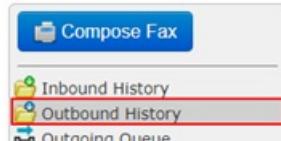
If any fax messages have been received, you should now see them populate in the main section of the fax portal page. To view the fax message, you can click on the instance to view the file and download it



Received	From:	To:	Pages
Jan 6	Anonymous	[redacted]	1 page
Jan 6	Anonymous	[redacted]	2 pages
Jan 6	Anonymous	[redacted]	1 page
Jan 6	Anonymous	[redacted]	2 pages

### Outbound History

Click on the text *Outbound History* found on the taskbar to the left



If any fax messages have been sent, you should now see them populate in the main section of the fax portal page. To view the fax message, you can click on the instance to view the file and download it. You may also resubmit the fax if an error had occurred in transit

		Search	Date	All	Status	All	Reset	Advanced
Folder view: <a href="#">Current</a>   <a href="#">Deleted</a>								
<a href="#">Resubmit</a>	<a href="#">Delete</a>	<a href="#">More Actions</a>						
<input type="checkbox"/>	1 to 15 of 15							
<input type="checkbox"/>	Failed <b>Error: 800</b>	Test Fax To: 		0/2 pages		Jan 6		
<input type="checkbox"/>	Sent	Test Fax To: 		2 pages		Jan 6		
<input type="checkbox"/>	Sent Nov 25 2019	Test Fax To: 		2 pages				
<input type="checkbox"/>	Sent Nov 22 2019	Test Fax To: 		2 pages				
<input type="checkbox"/>	Sent Nov 21 2019	Test Fax To: 		2 pages				

## Applies To

IP Fax

Online URL: <https://help.maxcore.io/article-10.html>